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Attorney Docket No. P66021US0

NOV 0 1 2004

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Hartnett

Serial No.: 09/735,606

Filed: December 14, 2000

Title: OBJECT ORIENTED

TELECOMMUNICATIONS SYSTEM

CONTROLLER

Examiner: Van H. Nguyen

Group Art Unit: 5782

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence and attached papers are being facsimile transmitted at (703) 872-9306 on November 1, 2004.

By: Cheryl M. Fernandez

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT

INTRODUCTORY COMMENTS

Dear Sir:

Responsive to Office Action mailed on July 1, 2004, Applicants respectfully request the Examiner to enter the following amendment and to consider the following remarks.